

Care & Maintenance

Your new door will need very little maintenance. The amount of cleaning and servicing required will be dependent on the location of the door, if it is on a main road, in a coastal area or in an industrialised area it will need more maintenance than a door that is installed in the countryside

In all instances please do not:-

Use chemical cleaners

Use bleach or solvent

Use abrasive cleaners or scouring pads

Use pressure washers or steam cleaners

Apply any adhesives of any type of tack (Blu Tack is an adhesive)

Allow to come into contact with sharp objects

Hang ornaments on the door as they will scratch the surface in windy conditions

When opening the door care should be taken to avoid damaging the surface finish. Large bunches of keys, shopping bags etc. can scratch the surface and would not be covered under warranty

Cleaning

Door leaf (Part that opens) and furniture

This will need occasional cleaning and should only be done with warm soapy water (washing up liquid is suitable) and a soft lint free cloth. Once clean the furniture should be dried with a soft cloth.

Stainless steel hardware does require cleaning or the dust/dirt in the air will stick to the surface and if left can give the effect of pitting/rusting (known as Tea Staining). Should this happen full maintenance instructions are available on our Website <https://www.xtremedoor.co.uk>

Frame

The frame should also be cleaned with warm soapy water but any stubborn, greasy stains can be removed using Cif or equivalent

If the frame has a painted finish Cif is not advised.

Glass

Clean with warm soapy water but care should be taken that the cloth used does not snag any lead design

Gasket

The gasket has a silicone lubricant applied and should need no maintenance other than a wipe with warm soapy water when cleaning the rest of the door

Threshold

The threshold should be kept clear of debris and should be cleaned with warm soapy water when cleaning the rest of the door. The channel between the two gaskets should be vacuumed occasionally to ensure the drain holes remain clear.

The threshold should be stepped over when entering and leaving the building to avoid damaging the gaskets

Hinges

The hinges are maintenance free however when maintaining the lock, the top caps can be removed and a small amount of silicone spray can be applied to the pins.

Locking Mechanism and Cylinder

The lock and cylinder will require occasional maintenance. Every 6 months is recommended but may be more often dependant on the area you live in

With the door open lift the handle so the hooks are on show, check for dust and debris and clean if necessary. The hooks, latch and keeps in the door frame should then be lubricated using a lithium spray grease or silicone spray. Manipulate the handle several times and then lubricate again. Do not use WD40® or other oils.

The cylinder is supplied with 3 keys, should you require additional keys to be cut, a certified locksmith should be used as they will use genuine manufacturer's blanks. Other key cutting companies can use copy blanks and these can be of poor quality and cause the cylinder to fail.

Keeps

After a period of time the gasket on your door will compress and keep adjustment may be necessary. This can be done by loosening the screws top and bottom with a hand held screwdriver, moving the plate in 1/2mm and re tightening

Handle operation

Lever/Lever and Lever/Lever offset handles

The lock should always be kept fully engaged by lifting the handle fully and firing out the hooks, this will keep the door airtight to the door slab and reduce thermal movement.

Heritage lock / Rim pull/Bar handle

The euro profile locking cylinder is at a similar height to a traditional round cylinder pull and the lock is operated automatically as soon as the door is closed. This means that an external lever handle is not required to operate the locking points and the lock can be opened externally by turning the key a quarter of a turn. From the inside the door can be opened by an internal thumb turn, again with a quarter turn. The door is automatically locked when closed from the inside and the key is then required to gain entry from the outside.

Once closed the door can be fully deadlocked by turning the key/thumbturn one full turn in the opposite direction to the way it is turned to open the door.

Guarantee

Your door and furniture is guaranteed for 10 years with the following exceptions which are 5 years

Rosewood and Oak surface finish

Doors which have a Painted finish

Double Glazed Units

In all instances any claims needs to be made through the installer/company the door was purchased through.

Xtreme door is a trading name of Vista Panels Ltd